

Anleitung für Montage, Betrieb und Wartung Garagentorantrieb

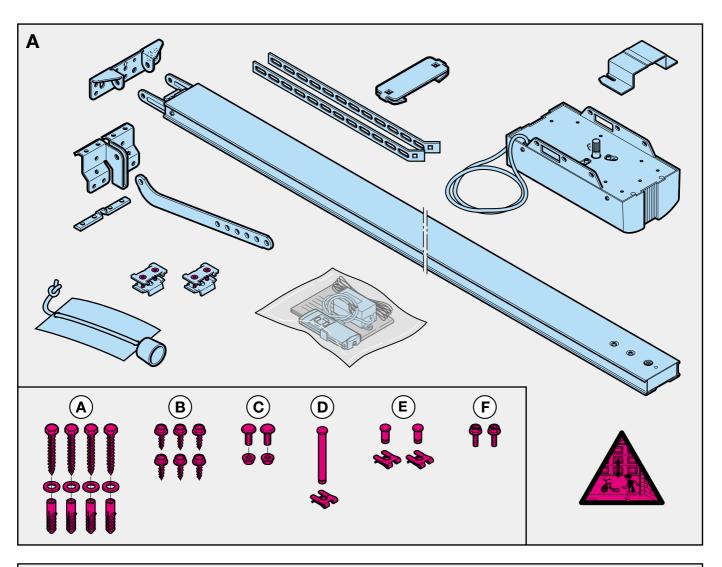
Installation, Operating and Maintenance Instructions Garage Door Operator

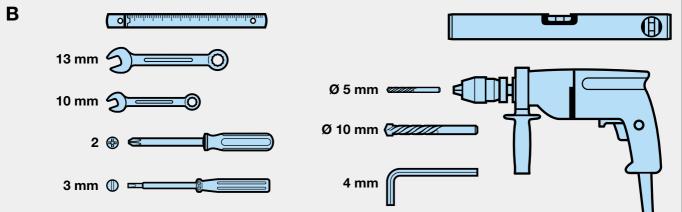
Notice de montage, d'utilisation et d'entretien Motorisation pour porte de garage

Handleiding voor montage, bediening en onderhoud Garagedeuraandrijving

Istruzioni per il montaggio, l'uso e la manutenzione Della motorizzazione per porte da garage

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5 Technical Data

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Dear Customer,

Thank you for choosing a quality product from our company. Please keep these instructions safe for later reference!

Please observe the following instructions, they provide you with important information on the safe installation and use of your Garage Door Operator, thus ensuring that this product will give you trouble free operation for many years to come.

1 Important Notes



ATTENTION

Incorrect installation or handling of the operator could result in serious injury. Please therefore follow these instructions fully and with extreme care!

1.1 Important safety instructions

This garage door operator is designed **exclusively** for the automated operation of spring-balanced up-and-over and sectional doors in the **non-commercial sector**. **Use in the commercial sector is not permitted**.

1.1.1 We shall be exempt from our warranty obligations and product liability in the event that the customer carries out his own structural changes or undertakes improper installation work or arranges for same to be carried out without our prior approval and contrary to the installation guidelines we have provided. Moreover, we shall accept no responsibility for the inadvertent or negligent operation of the operator and accessories nor for the improper maintenance of the door and its counterbalance mechanism. Batteries and light bulbs are also not covered by the warranty.

1.1.2 Checking the door / door system

The design of the operator is not suitable nor intended for the opening and closing of heavy doors, i.e. doors that can no longer easily be opened or closed manually. **Before installing the operator, it is therefore necessary to check the door and make sure that it can also be easily moved by hand.**

To do this, raise the door approx. 1 metre and then let it go. The door should retain this position, moving neither up or down. If the door should move in any of the two directions, there is a risk that the compensating springs are defective or incorrectly adjusted. In this case increased wear and malfunctioning of the door system can be expected.



CAUTION: Danger to life!

Do not attempt to change, re- adjust, repair or move the compensating springs for the door's counterbalance mechanism or their holders. The springs are under great tension and can cause serious injury.

In addition, check the entire door system (pivots, door bearings, cables, springs and fastenings)

for wear and possible damage. Check for signs of rust, corrosion or fractures. The door system may not be used if repair or adjustment work needs to be carried out. Always remember that a fault in the door system or a misaligned door can also cause injury.

Note

Before installing the operator and in the interests of personal safety, make sure that any work needed on the door's compensating springs is carried out by your garage door's service engineers. This also applies to any necessary maintenance or repair work.

- **1.2 Important instructions for safe installation** Any further processing must ensure that the national regulations governing the operation of electrical equipment are complied with.
- **1.2.1 Before installing the garage door operator,** check that the door is in a good mechanical condition and is correctly balanced. Further check whether the door opens and closes in the proper manner (see section 1.1.2). In addition, any of the door's mechanical locks and latches not needed for power operation of the garage door should be immobilised. This includes in particular any locking mechanisms connected with the door lock (see sections 2.2 to 2.3).

The garage door operator is designed for use in dry buildings and therefore may not be installed outdoors. The garage ceiling must be constructed in such a way as to guarantee safe, secure anchoring of the operator. In the case of ceilings that are too high or too lightweight, the operator must be attached to additional braces.

1.2.2 In carrying out the installation work the applicable regulations regarding working safety must be complied with.



ATTENTION

Always cover over the operator before drilling, since drilling dust and chippings can lead to malfunctions.

The clearance between the highest point of the door and the ceiling (also when the door is opening) must be at least 30 mm (see fig. 1.1a / 1.1b). If there is inadequate clearance, the operator may also be installed behind the opened door, provided sufficient space is available. In such instances an extended door link must be used. The garage door operator can be positioned off-centre by max. 50 cm, the exception being sectional doors with high-lift tracks (track application "H"), where a special track fitting is required.

The required shockproof electric socket allowing the operator to be connected to the electricity supply should be installed at a distance of approx. 50 cm from the operator head.

Please check these dimensions!

Note

A caution notice warning about the trap risk must be permanently fixed in a conspicuous place close to the permanently installed buttons used to actuate the operator.

1.3 Warnings



Permanently installed controls (such as buttons or similar devices) should be installed within sight of the door but well away from any moving parts and at a height of at least 1.5 metres. It is vital that they are installed out of the reach of children!



Make sure that

- neither persons nor objects are located within the door's range of travel.

 children do not play around with the door system!



 the cord of the mechanical release on the carriage cannot get caught up in the ceiling's support system or in any other protruding parts of vehicles or the door.



ATTENTION

For garages without a second entrance, an **emergency release** must be fitted to ensure that is no danger of getting locked out. This must be ordered separately and its function checked once a **month.**



ATTENTION

Do not allow anyone to hang bodily from the pull cord with knob!

1.4 Maintenance advice

The garage door operator is maintenance-free. For your own safety, however, we recommend that you have the door system checked **once a year** by service engineers qualified to inspect and service garage doors.

1.5 Information on the illustrated section

The illustrated section shows installation of the operator on an up-and-over door.

Where installation differs for a sectional door, this is shown in addition.

In this instance, letters are assigned to the figures as follows:

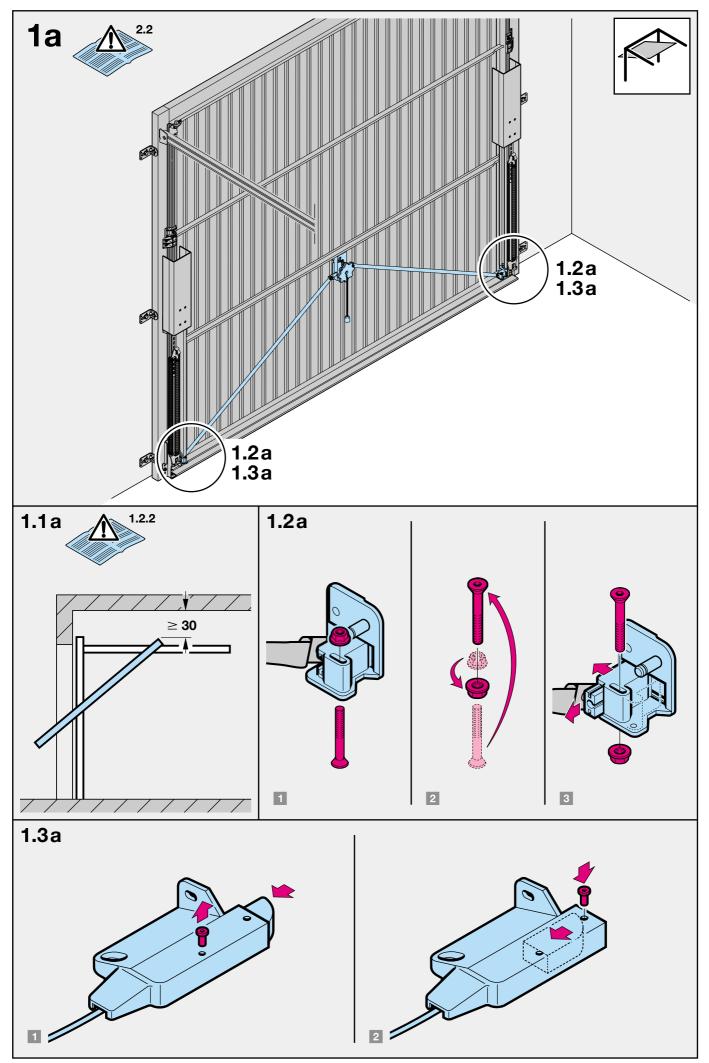
- $(\ensuremath{\mathbf{a}})$ is assigned to the $\ensuremath{\mathbf{up}}\xspace$ and
- **(b)** to the **sectional door.**

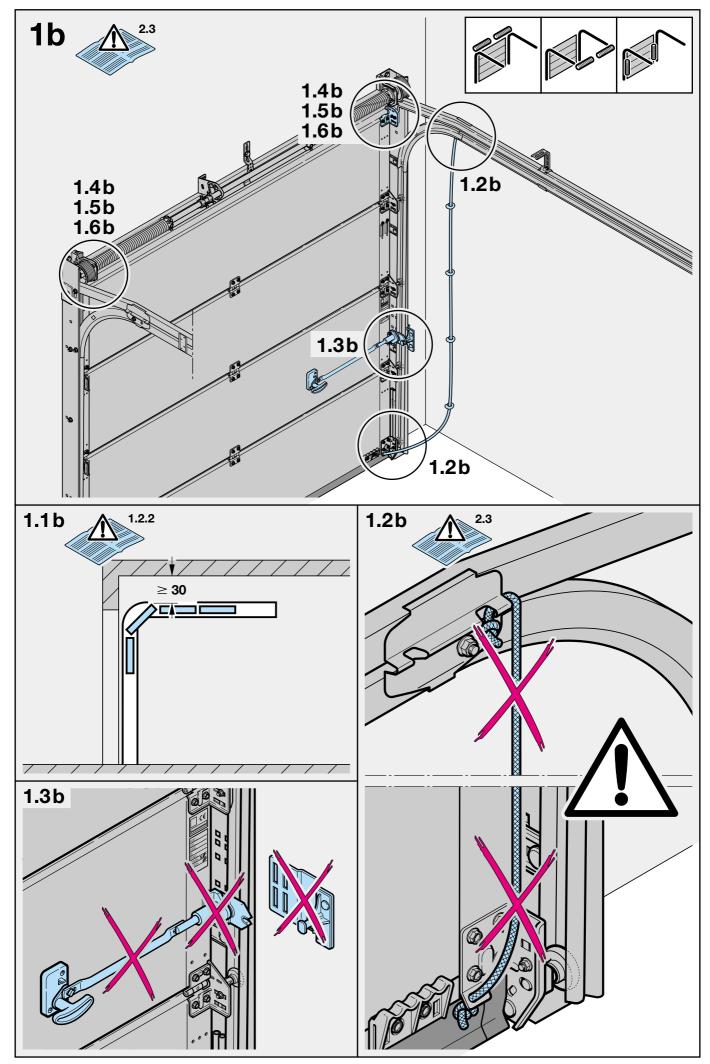
Some of the figures also include the symbol shown below together with a text reference. These references to specific texts in the ensuing text section provide you with important information regarding installation and operation of the garage door operator.

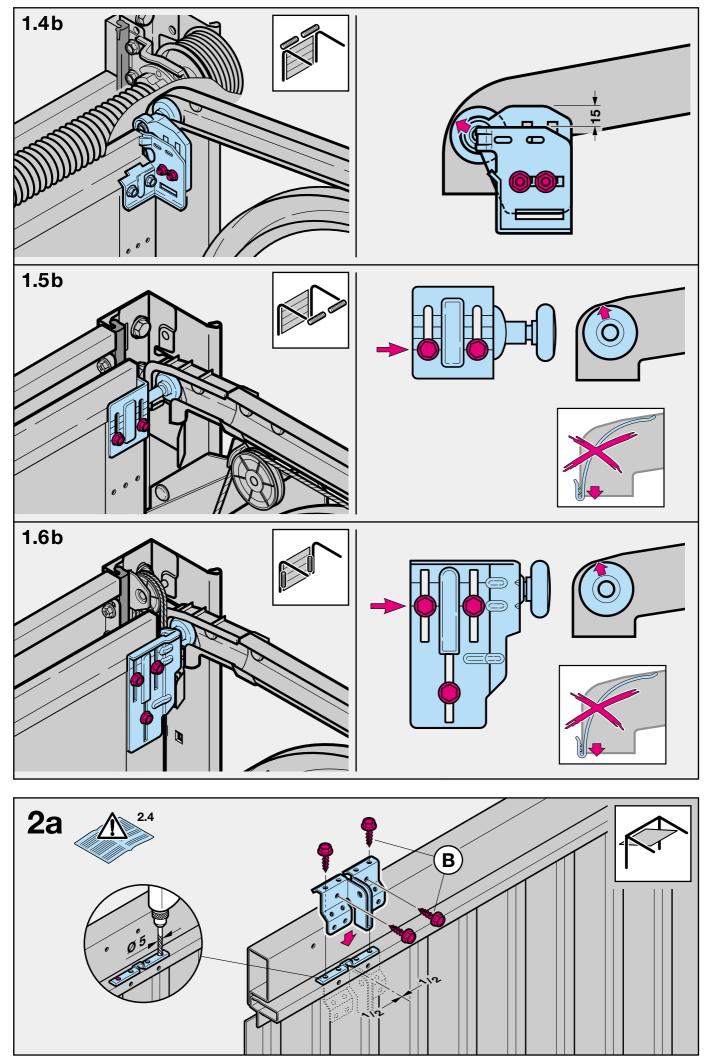
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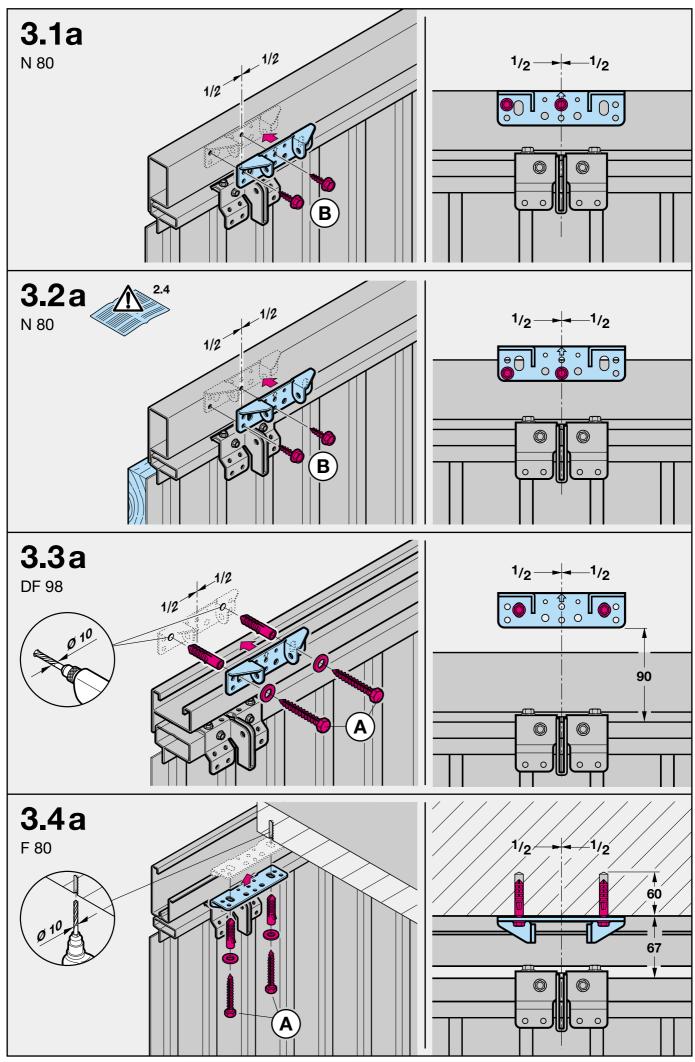


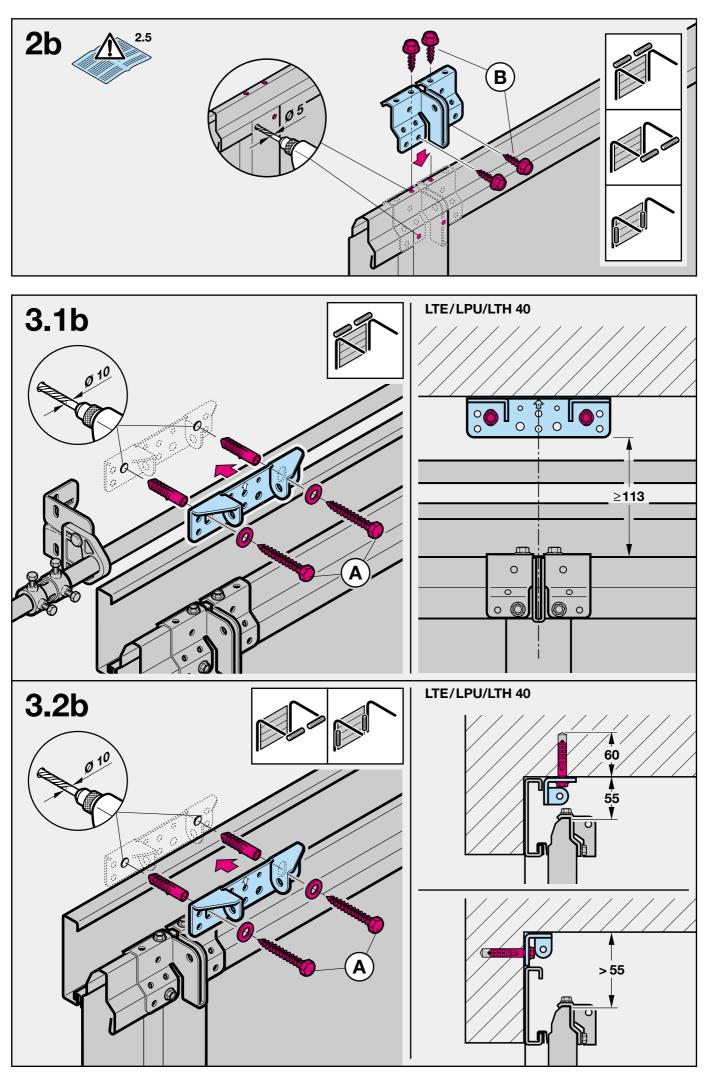
= see text section, point 2.2

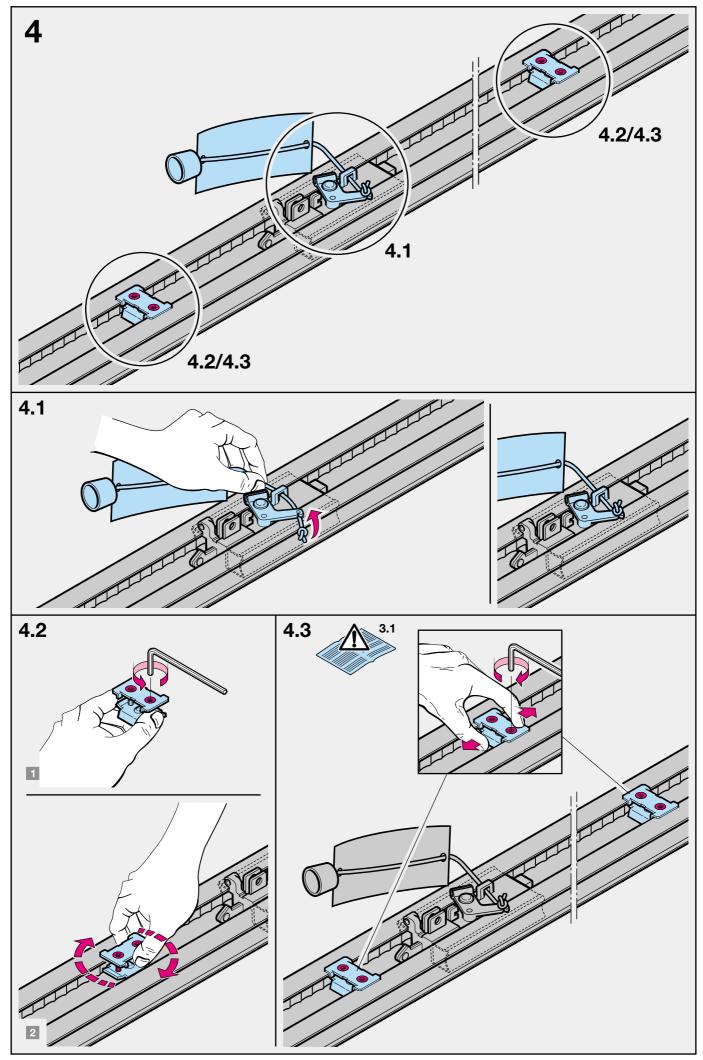


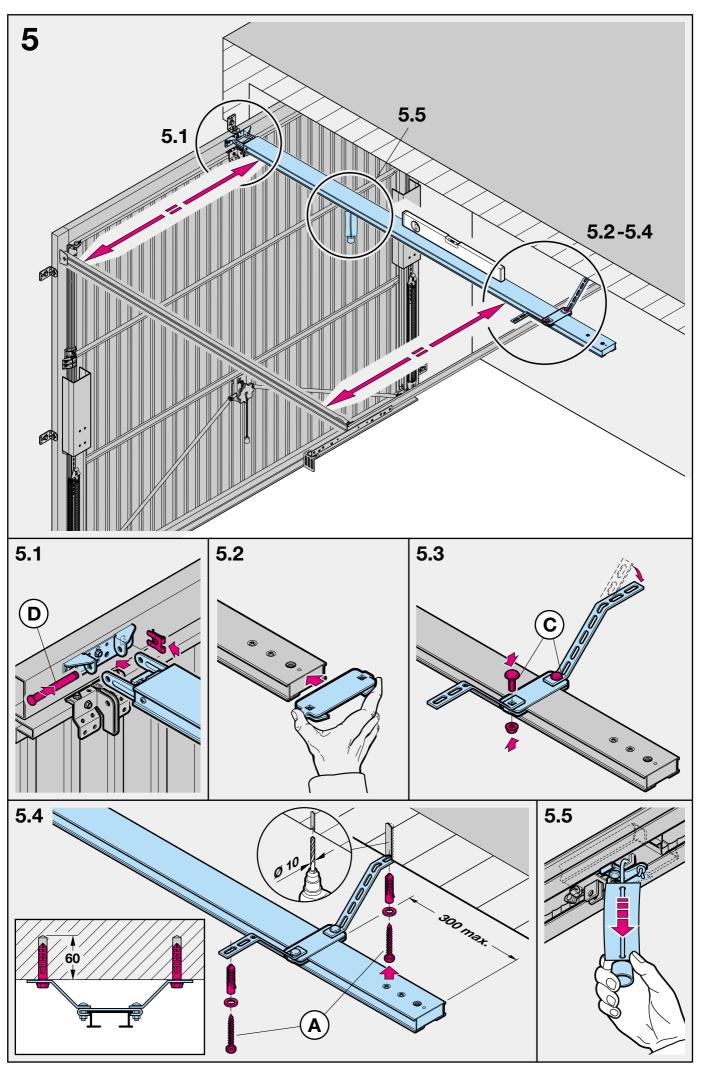


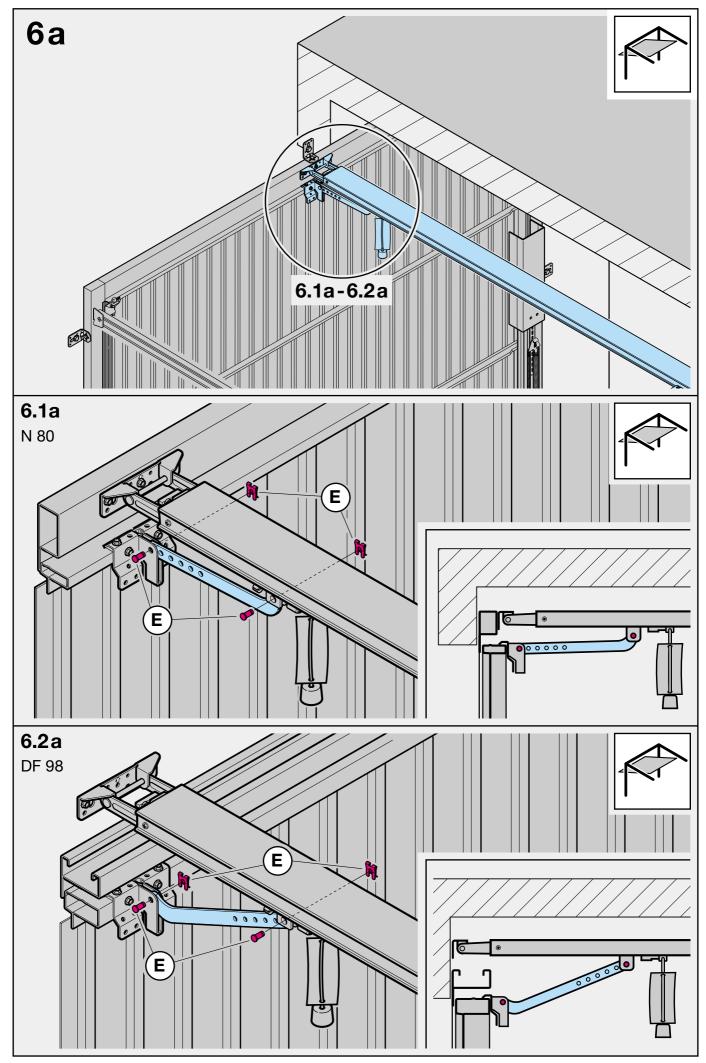


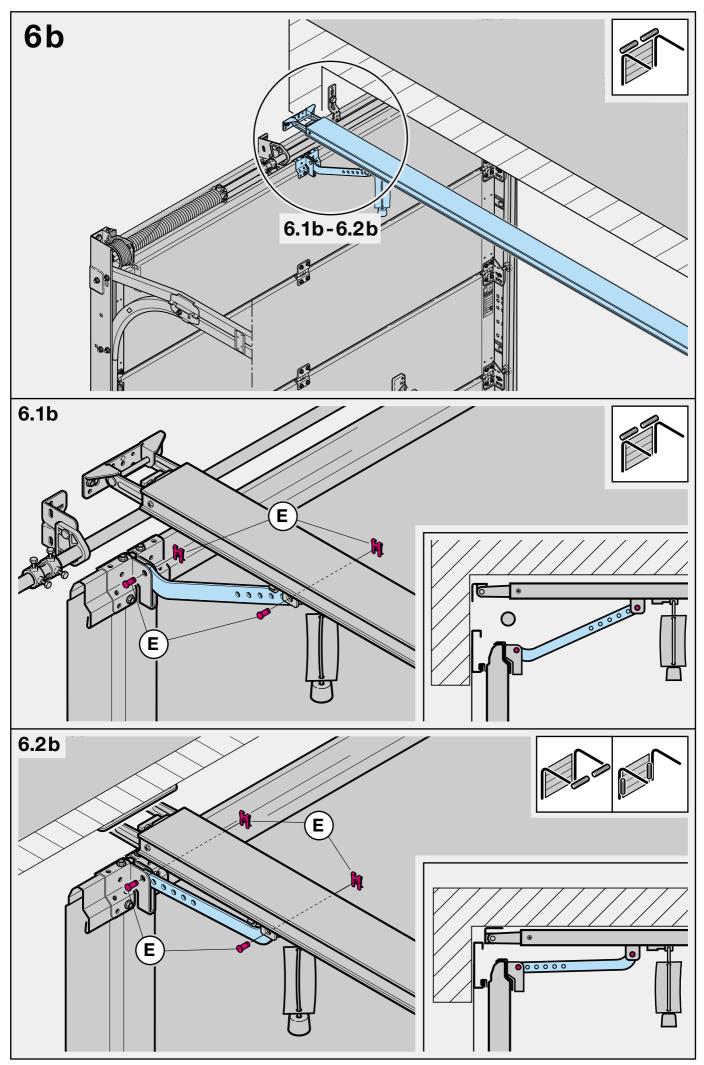


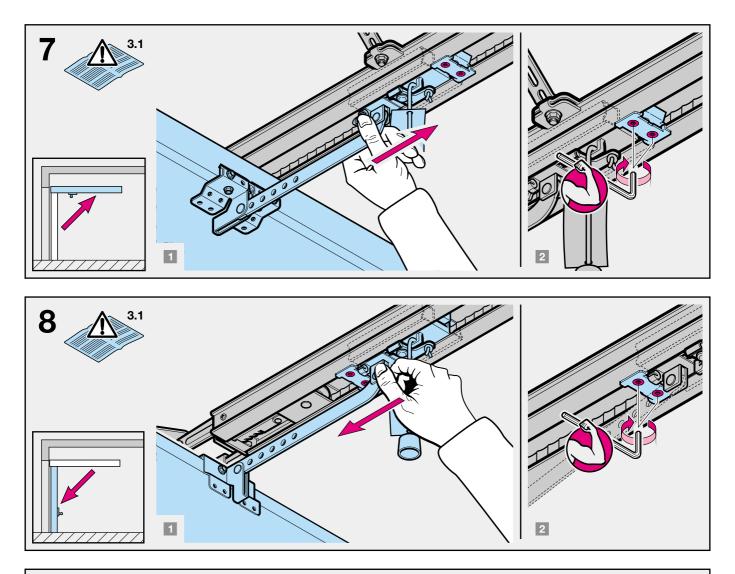


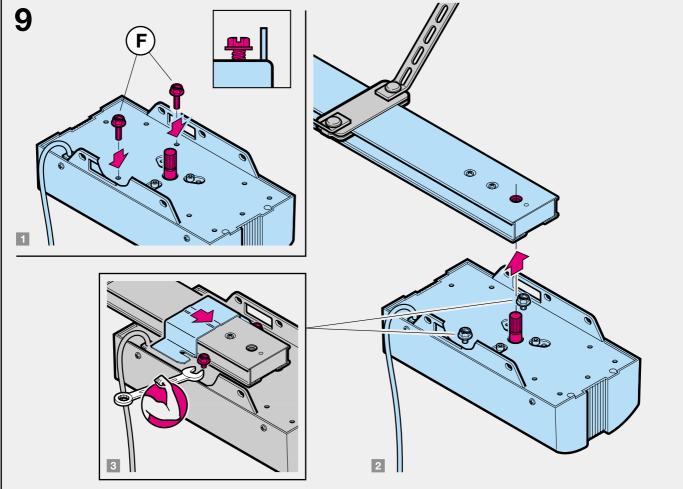


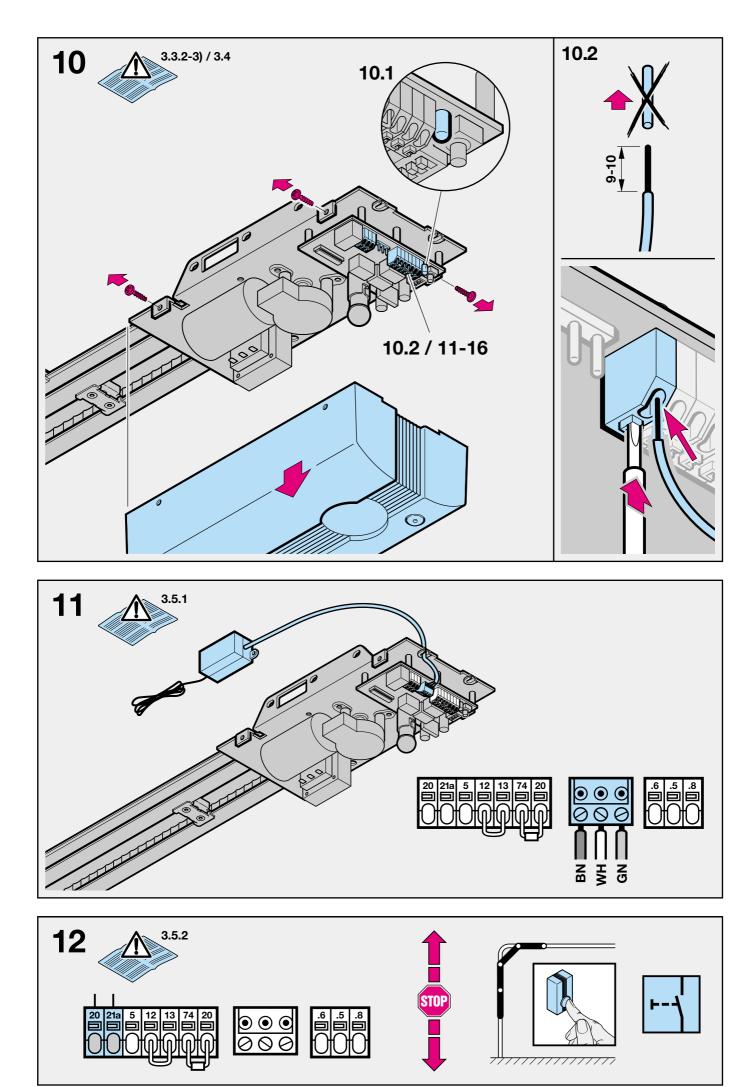


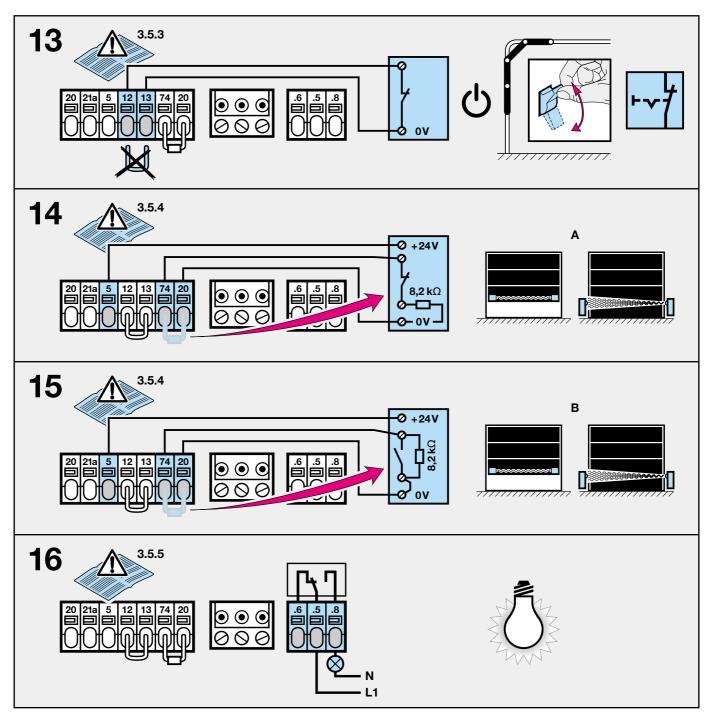


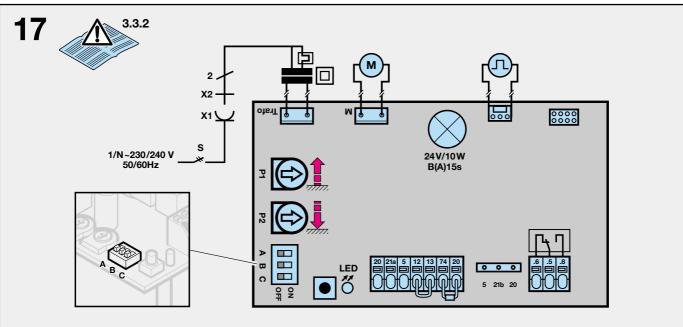


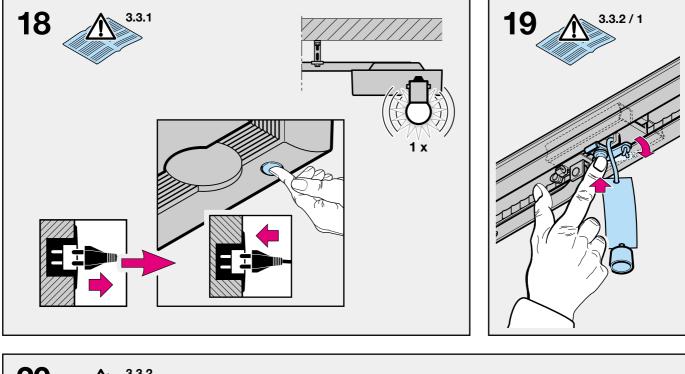


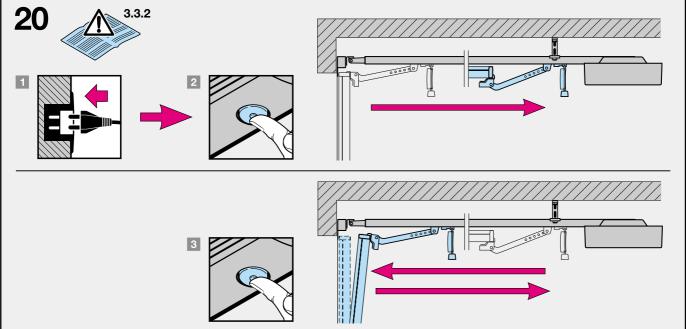


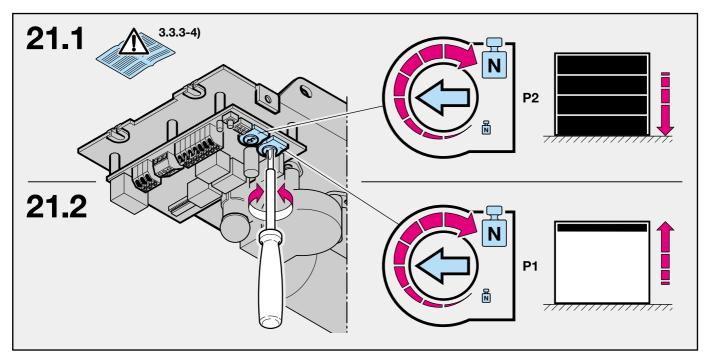












- 2 Installation Instructions
- 2.1 Required clearance for installing the operator When installing the operator, the clearance between the door at its highest point of travel and the ceiling must be at least 30 mm (see figures 1.1a / 1.1b).
- 2.2 The mechanical door latches on an up-and-over door must be immobilised (see figure 1a). In the case of door models not listed here, the catches must be locked on site.
- **2.3** On a **sectional door** the internal mechanical latch must be completely dismantled (see figure 1b).



ATTENTION When installing the operator, the pull cord on the door must be removed

(see figure 1.2b).

2.4 Note

Up-and-over doors with a forged iron door handle Contrary to the illustrated section (see figure 2a / 3.2a), these doors require the lintel bracket fastening and the door link bracket to be fitted off-centre.

2.5 Central locking on a sectional door

For sectional doors with a centrally positioned lock, fit the lintel bracket fastening and the door link bracket offcentre (see figure 2b).

2.6 Off-centred reinforcement profile on a sectional door

In the case of an off-centred reinforcement profile on a sectional door, fit the door link bracket to the nearest reinforcement profile on the left or right (see figure 2b). **Note**

Contrary to the illustrated section, for timber doors use the wood screws 5 x 35 from the pack of screws supplied with the door (3 mm \emptyset drill hole).

2.7 Tensioning the drive belt

The operator boom's toothed belt is already set at the factory for optimum tension. During the starting and braking phases of large doors it can happen that the belt hangs out of the boom profile temporarily. This, however, is of no technical disadvantage nor does it have any negative effect on the operator's function and service life.



CAUTION

Do not insert fingers into the boom while the door is moving \rightarrow risk of crushed fingers!

3 Putting into Service / Connecting Additional Components / Operation

3.1 Establishing the door's end-of-travel positions by installing the limit stops

 Insert the limit stop for the OPEN end-of-travel loosely into the boom between the carriage and the drive unit (see figure 4) and after fitting the door link (see figure 6.1a / 6.2a / 6.1b / 6.2b) push the door by hand into the OPEN end-of-travel position \rightarrow the limit stop is pushed into the correct position (see figure 7).

- 2) Fix the limit stop for the OPEN end-of-travel position.
- 3) Insert the limit stop for the CLOSE end-of-travel loosely into the boom between the carriage and the drive unit (see figure 4) and push the door by hand into the CLOSE end-of-travel position → the limit stop is pushed close to the correct position (see figure 8).
- Push the limit stop for the CLOSE end-of-travel position approx. 1 cm further in the CLOSE direction and then fix in place.

Note

If you are unable to push the door manually into the desired OPEN or CLOSE end-of-travel positions, this indicates that the door mechanics are too sluggish to be used with the garage door operator and must therefore be checked (see section 1.1.2)!

3.2 Notes on work involving electrics



ATTENTION

The following points apply to all work involving electrics:

- Electrical connections may only be made by a qualified electrician!
- Onsite electrical installation must comply with the relevant safety regulations (230/240 V AC, 50/60 Hz)!
- Before working on the operator, always unplug from the mains!
- External voltage at any of the controls connecting terminals will completely destroy the electronics (exception terminal .6, .5, .8)!
- To avoid malfunctions, ensure that the control cables of the operator (24 V DC) are laid in an installation system separate to other supply lines (230 V AC)!

3.3 Putting the operator into service

The operator features a memory (fail-safe even in the event of a power failure) where the data specific to the door (distance of travel, necessary forces for door movement etc.) laid down during learn cycle (programming) are stored and which are updated during subsequent travel cycles. This data is only applicable to this particular door. If any other door is to be used or if the running action of the door has greatly changed (e.g. after subsequently adjusting limit stops or fitting new springs etc.), the data must be deleted and the operator then reprogrammed.

3.3.1 Deleting the door data (see figure 18) In the ex factory state, the door data is deleted and the operator can be immediately programmed → see section

3.3.2 - Programming the operator.

If re- programming is desired or becomes necessary, the door data can be deleted as follows:

- 1)Unplug from the mains.
- 2) Press the transparent button in the housing and keep depressed.
- 3) Insert the mains plug and keep the above-mentioned button depressed until the operator lighting flashes. If it only flashes once, the door data has been deleted. You can then proceed with reprogramming immediately.

Note

Further signals from the operator lighting (flashes repeatedly on inserting the mains plug) are explained in section 3.6.3.

3.3.2 Programming the operator

During programming the travel path and the required forces for opening and closing are programmed or stored (data retained even in the event of a power failure). Before the operator can be programmed, the door data must be deleted (see section 3.3.1) and the carriage engaged:

- 1) If necessary, the disengaged carriage must be prepared for engagement by pressing the green button (see figure 19) on the carriage and the door must be moved by hand until the carriage engages in the belt lock.
- 2) If necessary, insert the mains plug, the operator lighting then flashes twice (see section 3.6.3).
- 3) If necessary, use the DIL-switch "C" (accessible on removing the operator cover, see figure 10 and 17) to set the desired behaviour of the closing door on approaching the CLOSE end-of-travel position:
 - set DIL-switch "C" to OFF to change over to short "soft" stop for sectional doors (factory setting).
 - set DIL-switch "C" to ON to change over to long "soft" stop for up-and-over doors.
- 4) Press the transparent button in the operator cover (see figure 20) \rightarrow the door opens with the operator lighting flashing (OPEN learning cycle) and after reaching the OPEN limit stop and a short reverse (approx. 1 cm) comes to a halt with the operator lighting flashing.

Note

If the OPEN limit stop has not been reached, then the OPEN maximum force is set too low and must be increased (see section 3.3.3). After increasing the OPEN maximum force (max. 1/8th turn per adjustment attempt), press the transparent button to cause the door to travel to the CLOSE end-of-travel position. Stop the door closing before it reaches the CLOSE end-of-travel position by pressing the button again. Then repeat step 4 as explained in section 3.3.2.

5) Press the transparent button again (see figure 20) \rightarrow the door closes with operator lighting flashing throughout (CLOSE learning cycle), in doing so the carriage must reach the CLOSE limit stop. The operator then immediately causes the door (with operator lighting switched on) to travel to the OPEN end-of-travel position and the door then stays in this position. The operator lighting goes out after 3 minutes.

Note

If the CLOSE limit stop has not been reached, then the CLOSE maximum force is set too low and must be increased (see section 3.3.3). After increasing the CLOSE maximum force (max. 1/8th turn per adjustment attempt), delete the door data (see section 3.3.1) and repeat the programming procedure.

6) At least three uninterrupted travel cycles must be consecutively carried out. In doing so, check that the door has fully reached its closed position (if not, readjust the CLOSE limit stop and re- programme the operator). In addition, check that the door opens fully (the carriage comes to a halt shortly before reaching the OPEN end-of-travel position).

The operator is now programmed ready for operation.

7) Please check the programmed force limit by following the corresponding safety instructions provided in section 3.6!

3.3.3 Setting the maximum forces

The required forces for opening and closing the door which were learned and stored during programming are updated also during the subsequent travel cycles. That's why in the event that the running action of the door gets increasingly sluggish (e.g. spring tension slackens) it is important for safety reasons that these values do not reset themselves indefinitely, as otherwise any necessary manual operation of the door could pose a possible safety risk (e.g. door could crash to the floor).

That's why the maximum forces available for opening and closing the door are pre-set at the factory (potentiometer at intermediate setting) but these can be increased if needed.

The maximum forces set at the potentiometer have a slight effect on the sensitivity of the force limit, since the forces actually needed were stored during the learn cycle. The forces set at the factory are suitable for operating most standard doors.

For setting the maximum opening and closing forces, a potentiometer is available for each direction, accessible on removing the operator cover and marked P1 and P2 (see figure 21.1 / 21.2).

The maximum force in the **OPEN** direction can be limited via potentiometer P1; while the maximum force in the CLOSE direction can be limited via potentiometer P2. In doing so, turning clockwise increases the forces, while turning anticlockwise reduces the forces.

Note

It is only necessary to increase the maximum forces preset at the factory (potentiometer at intermediate setting) should the need arise during programming (see section 3.3.2).



ATTENTION: Danger to life! Setting the potentiometer too high can result in serious injuries!

Reducing the setting is only advisable if a light-moving door is involved, a higher level of safety is desired and "normal" operation is guaranteed (must be established through testing).



ATTENTION

If the potentiometer is set too low, this will put the operator out of action!

Note

Besides having the task of limiting the maximum forces (during the OPEN reference cycle and CLOSE learn cycle and serving as an upper limit for updating), both potentiometers also have a **second function:**

- P1: during a normal opening cycle over the last centimetres before reaching the OPEN end-of-travel position,
 P1 assumes the task of the programmed force limit,
 thereby making it possible to adjust doors which require a greater force at this stage only.
- **P2**: during a normal closing cycle, **after** passing the limit, from which point on no reversing takes place (so called reversing limit, located just before reaching the CLOSE end-of-travel position), P2 assumes the task of the programmed force limit, thereby making it possible to adjust doors which require a greater force at this point to ensure tight closing.

3.4 Other adjustment options (Warning phase, Automatic closing, options relay)

With the **"A"** and **"B"** DIL-switches (accessible on removing the operator cover, see figure 10 and 17), the following functions of the operator and options relay can be set:

DIL-switch "A" at OFF / DIL-switch "B" at OFF

- Operator / operator lighting: normal function.
- Options relay: the relay picks up with the operator lighting, but without cycling.

Note: Factory setting; Connection of additional external operator lighting (see figure 16).

DIL-switch "A" at OFF / DIL-switch "B" at ON

- Operator / operator lighting: normal function.
- Options relay: the relay picks up on reaching the CLOSE end-of-travel position.
- Note: "Close" signal.

DIL-switch "A" at ON / DIL-switch "B" at OFF

- Operator: Warning phase (approx. 2 s) always active.
- Operator lighting: flashes rapidly during warning phase.
- Options relay: cycles rapidly during warning phase;
 "normal" cycling continues when door in motion.
 Note: Connection of an external warning light (without

DIL-switch "A" at ON / DIL-switch "B" at ON

automatic flashing) (see figure 16).

- Operator: Warning phase (approx. 2 s) always active. Automatic closing from OPEN end-of-travel position after 30 s open phase and approx. 2 s warning phase.
- operator lighting flashes rapidly during warning phase

- Options relay: Relay cycles slowly during the open phase and rapidly during the warning phase; "normal" cycling continues when door in motion.

Note: Connection of an external warning light without automatic flashing (see figure 16).

Explanation:

Warning phase

The time from when the command to move is given until the door starts to move. If a new command is given during this time, the warning phase ends without being followed by a subsequent travel cycle.

Open phase

The time the door waits at the OPEN end-of-travel limit. If a command to move is given during this time, the open phase starts anew.

Automatic closing

The door automatically closes after a set time after reaching the OPEN end-of-travel position. Pre- requisite is the fitting of a photocell and/or closing edge safety device!

3.5 Connecting the additional components



Notes on work involving electrics - Attention! The following points apply to all work involving electrics:

- Electrical connections may only be made by a qualified electrician!
- On- site electrical installation must comply with the relevant safety regulations (230/240 V AC, 50/60 Hz)!
- Before working on the operator, always unplug from the mains!
- External voltage at any of the controls connecting terminals will completely destroy the electronics (exception terminal .6, .5, .8)!
- To avoid malfunctions, ensure that the control cables of the operator (24 V DC) are laid in an installation system separate to other supply lines (230/240 V AC)!

To connect the additional components, the operator cover must be removed (see figure 10). The terminals to which the remote control or additional components such as potential-free internal and external buttons, OFF-switch or wicket door contact as well as safety devices such as photocell or closing edge safety device are connected, carry a safe low voltage of only 30 V DC max.

All connecting terminals are designed for multiple occupancy, however, please observe the maximum of 1 x 1.5 mm² (see figure 10.2). Before connection, always pull out the mains plug!

3.5.1 Connecting the remote control

The remote control is to be connected as follows: Plug-in connection (see figure 11) The receiver unit plug is plugged into the corresponding plug-in location on the operator head.

When a hand transmitter / receiver set is included, the top button on the hand transmitter is generally already programmed into the receiver.

For information on how to programme in hand transmitter buttons on other receivers, please refer to the instructions supplied with the receiver.

Note

Completely unroll the aerial wire and fasten to the garage ceiling, if possible upwards as well as diagonally in the direction of the structural opening. In doing so, do not wind the aerial wire around metal parts such as nails, braces etc. The best alignment to achieve an optimum range must be established by trial and error.

868 MHz: GSM 900 mobile phones used at the same time may influence the range of the radio remote control.

3.5.2 Connecting external IMPULSE buttons to start or stop door travel cycles

One or several buttons with normally open (n.o.) contacts (potential-free), such as internal buttons or key switches, are connected (in the case of the latter, then joined parallel) as follows (see figure 12):

- 1) first contact to terminal **21a** (impulse input).
- 2) second contact to terminal 20 (0 V).

Note

If an auxiliary voltage is needed for an external button, then a voltage of approx. + 24 V DC is available for this at terminal **5** (as opposed to 0 V at **20**), whereby the total current drawn off at terminal **5** must not exceed 100 mA.

3.5.3 Connecting an OFF-switch or a wicket door contact (opening must be forcibly actuated) to halt and/or switch off the operator (STOP or emergency-OFF circuit)

An OFF-switch with normally closed (n.c.) contacts (switching to 0 V or potential-free) is connected as follows (see figure 13):

- The jumper inserted at the factory between terminal 12 (STOP or emergency-OFF input) and terminal 13 (0 V), allowing normal function of the operator, should be removed.
- 2) Switching output or first contact at terminal **12** (STOP or emergency-OFF input).
 - 0 V (Ground) or second contact to terminal 13 (0 V).

Note

By opening the contact any possible travel cycles are immediately halted and permanently prevented.

3.5.4 Connecting a photocell or a closing edge safety device to initiate a safety return up to the OPEN end-of-travel position

Option A:

A photocell or closing edge safety device of **type A** (everything okay = contact closed) switching to 0 V or having a potential-free contact, is connected as follows (see figure 14):

- The resistance of 8.2 kΩ inserted at the factory between terminals **74** (safety device-input SE) and **20** (0 V) must be removed and then **reinserted in the safety device**, as shown, **between** the switching output and terminal **74**.
- 2) 0 V (Ground) or second contact to terminal 20 (0 V).

Option B:

A photocell or closing edge safety device of **type B** (everything okay = contact opened) switching to 0 V or having a potential-free contact, is connected as follows (see figure 15):

- 1) The resistance of 8.2 k Ω inserted at the factory between terminals **74** (safety device-input SE) and **20** (0 V) must be removed and **reinserted in the safety device,** as shown. The switching output is connected to terminal **74**.
- 2) 0 V (Ground) or second contact to terminal 20 (0 V).

Note

If an auxiliary voltage is needed for the safety device, then a voltage of approx. + 24 V DC is available for this at terminal **5** (as opposed to 0 V at **20**), whereby the total current drawn off at terminal **5** must not exceed 100 mA.

3.5.5 Connecting to the options relay

The potential-free contacts of the options relay allow connection, for example, an external light or a warning light without automatic flashing (see figure 16).

To feed an external light, external voltage must be used!

Terminal .6	n.c. contact	max. contact	
Terminal .5	common contact	load:	
Terminal .8	n.o. contact	2,5 A / 30 V DC	
		500 W / 250 V AC	

Note

The voltage of + 24 V DC available at terminal **5 cannot** be used to feed an external light!

3.6 Notes on operating the garage door operator

Note

Initial function checks as well as programming or extending the remote control should always take place from inside the garage.

Only ever operate the garage door operator when you have full view of the movement range of the door. Wait until the door has come to a complete halt before entering the door's movement zone.

Before driving in or out of the garage, always check that the door has fully opened.

ATTENTION



The function of the mechanical release should be checked **every month**. The pull cord with knob may only be actuated when the door is closed, otherwise in the case of weak, broken or defective springs or due to a deficient / faulty counterbalance, there is a risk that the door could close extremely quickly.



ATTENTION Never hang bodily from the pull cord!

> All persons using the door system must be shown how to operate the garage door opener properly and safely. Demonstrate and test the mechanical release as well as the safety return. To do this, halt the closing door by grasping it with both hands. The door system should gently cut-out and initiate the safety return. The same should happen during the opening cycle, i.e. the door system gently cuts out and the door comes to a halt.

3.6.1 Normal operation

During normal operation the garage door operator works exclusively on impulse sequence, whereby it makes no difference whether the external button, a programmed hand transmitter button or the transparent button was pressed:

- 1st Impulse: Operator causes door to move towards an end-of-travel position.
- 2nd Impulse: Operator causes door to stop.
- 3rd Impulse: Operator causes door to travel in the opposite direction.
- 4th Impulse: Operator causes door to stop.
- 5th Impulse: Operator causes door to travel in the direction of the end-of-travel position selected when the first impulse was generated

etc.

The operator lighting comes on when the door moves and automatically goes out 3 minutes later on completion of the cycle.

3.6.2 Operation following actuation of the mechanical release

If, for instance due to a power failure, the mechanical release was actuated, the carriage must be re- engaged in the belt lock before normal operation can be resumed:

- 1) Move the operator until the belt lock in the boom is well accessible for the carriage, and then stop the operator.
- 2) Press the green button on the carriage (see figure 19).
- 3) Move the door by hand until the carriage re- engages in the belt lock.
- 4) Carry out several uninterrupted travel cycles to check whether the door has fully reached its closed position and whether it has also fully opened (the carriage comes to a halt shortly before the OPEN limit stop).

The operator is now ready to resume normal operation.

Note

If, after carrying out several uninterrupted travel cycles, the behaviour/action does not correspond to that described in stage 4, a new learn operation will be necessary (see section 3.3.2).

3.6.3 Signals from the operator lighting

If the mains plug is inserted without the transparent button (with operator cover removed the circuit board button) being pressed, the operator lighting flashes two, three or four times.

Flashing twice

indicates that no door data is stored or has been deleted (as in the ex factory state): programming can then be carried out immediately.

Flashing three times

indicates that door data is stored but that the last door position is not sufficiently well known. The next travel cycle is therefore an OPEN reference cycle. This is then followed by "normal" travel cycles.

Flashing four times

indicates that not only is door data stored but also that the last door position is sufficiently well known, so that "normal" travel cycles taking into consideration the impulse sequence (OPEN-STOP-CLOSE-STOP etc.) can follow (normal behaviour following successfully completed programming and a power failure). For safety reasons, whenever there is a power failure **during** a travel cycle, i.e. when the door is still in motion, the first impulse command always results in the door opening.

Note

An **OPEN reference cycle** can be enforced if, when the mains plug is inserted, the **external** button (connected at terminals **20** and **21a**) is pressed. In this case, the operator lighting flashes three times.

Replacement lamp for operator lighting: 24 V/10 W, socket: B(a)15s

3.6.4 Error messages / diagnostic LED

(light emitting diode, see figure 10.1) When operation does not go to plan, a diagnostic LED (visible through the transparent button even with the operator cover in place), helps you to easily identify the possible causes. In the programmed state this LED normally glows constantly and goes out as long as an externally connected IMPULSE device is activated (see section 3.5.2).

Note

On the basis of the behaviour explained above, a shortcircuit in the connecting lead of the external button or a short-circuit in the button itself can be recognised even if normal operation of the garage door operator with the remote control or the transparent button is otherwise possible.

LED:	flashes 2 x in 4 seconds
Cause:	A photocell or closing edge safety device con- nected to terminals 20 and 74 has been inter- rupted or activated. It is possible that a safety return has been initiated.
Elimination:	Remove the obstruction in question, check the photocell and / or closing edge safety device, and if necessary replace.
Note:	If no photocell or closing edge safety device is connected to terminals 20 and 74 , check whether the factory assembled resistance of 8,2 k Ω bet- ween terminals 20 and 74 is present – if neces- sary connect.
Acknow- ledgement:	Another impulse is generated via an external button, the remote control or the transparent button – the door travels in the opposite direction to that last travelled.
LED:	flashes 3 x in 5 seconds
Cause:	The CLOSE force limit has been activated – the door has carried out a safety return.
Elimination:	Remove the obstruction. If a safety return has taken place for no recognisable reason, check the door mechanics. It may be necessary to delete the door data and reprogramme.
Acknow- ledgement:	Another impulse is generated via an external button, the remote control or the transparent button – the door opens.
LED:	flashes 4 x in 6 seconds
Cause:	The STOP or emergency-OFF circuit is open or was opened during a travel cycle (see section 3.5.3)
Elimination:	Close the STOP or emergency-OFF circuit (see section 3.5.3)
Acknow- ledgement:	Another impulse is generated via an external button, the remote control or the transparent button – the door travels in the opposite direction to that last travelled.
LED:	flashes 5 x in 7 seconds
Cause: Elimination:	The OPEN force limit has been activated – the door has stopped whilst opening. Remove the obstruction. If the door has come
	to a halt for no recognisable reason, check the door mechanics. It may be necessary to delete the door data and reprogramme.
Acknow- ledgement:	Another impulse is generated via an external button, the remote control or the transparent button – the door closes.
LED:	flashes 6 x in 8 seconds
Cause:	Operator fault

Elimination:	It may be necessary to delete the door data. If the operator fault re- occurs, replace the operator.		
ledgement:	Generate an impulse via an external button, the remote control or the transparent button – the door opens (OPEN reference cycle).		
LED:	flashes 7 x in 9 seconds		
Cause:	The operator has not yet been programmed (this is merely being pointed out – it is not a fault/error).		
Elimination/ Acknow-			
ledgement:	Initiate learn operation for the CLOSE direction		
	via the transparent button.		
LED:	via the transparent button. flashes 8 x in 10 seconds		
LED: Cause:			
Cause: Elimination/	flashes 8 x in 10 seconds The operator requires a reference cycle (this is		
Cause:	flashes 8 x in 10 seconds The operator requires a reference cycle (this is		

4 Terms and Conditions of the Warranty

Guarantee Period

In addition to the statutory guarantee provided by the dealer, we provide the following guarantee of parts from the date of purchase:

- a) 5 years on operator mechanics, motor and motor controls
- b) 2 years on radio, impulse generators, accessories and special systems

There is no guarantee on consumables (e.g. fuses, batteries, lighting devices).

Claims made under the guarantee do not extend the guarantee period. Following the supply of replacement parts the guarantee period is six months; or at least, the remainder of the guarantee period.

Conditions

A claim under this guarantee is only valid for the country in which the equipment was bought. The product must have been purchased through authorised distribution channels. A claim under this guarantee exists only for damage to the product in the contract itself. Reimbursement of expenditure for dismantling and installation, testing of corresponding parts, as well as demands for lost profits and compensation for damages, are excluded from the guarantee. The receipt of purchase substantiates your right to claim under the guarantee.

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Service rendered For the duration of the guarantee we will eliminate all product defects that are proven to be attributable to material or manufacturing faults. We pledge to provide			 Photocell or closing edge safety device can be connected Options relay for warning light, additional external lighting
free of charge and at our discretion to replace the de- fective parts with a non-defective one, to improve it, or to reimburse for a reduction in price.		Quick release:	In the event of a power failure, actuated from the inside via a pull cord
Excluded are damages due to: - improper fitting and connection - improper commissioning or operating		Remote control:	2-button hand transmitter HS 2 and separate receiver.
 external influences, such as fire, water, abnormal weather conditions mechanical damage due to accidents, dropping, jolting negligent or deliberate destruction 		Universal fitting:	For up-and-over and sectional doors
	or deficient maintenance I persons	Door speed:	Approx. 14 cm/s (depending on size and weight of door)
- removal or making un Replaced parts become	recognisable the serial number e our property.	Airborne noise emission Garage door operator:	≤ 70 dB (A)
Technical Data		Boom:	Extremely flat (no more than 30 mm) with integral door secu- rity kit and maintenance-free,
Power supply:	230/240 V, 50/60 Hz standby approx. 4,5 W		patented toothed belt with automatic belt tensioning.
Protection category:		Application:	Exclusively for garages in the domestic sector. For easy-moving
Automatic cut-out:	Automatically programmed separately for both operational directions.		up-and-over and sectional doors with a door area of up to 10 m ² Not suitable for industrial / commercial use.
End-of-travel cut-out/Force limit:	Self-learning, non-wearing, since no mechanical switches are used. Additionally integrated excess travel stop of approx. 45 s. Automatic cut-out read- justs itself during each travel cycle.	Parking spaces:	Suitable for a maximum of 2 parking spaces
Rated load:	150 N		
Push and pull force:	500 N		
Short-time peak load:	: 650 N		
Motor:	DC motor with "Hall" sensor		
Transformer:	With thermal overload protection		
Connection:	Connection technique without screws for external equipment with safe low voltage of 24 V DC, e.g. internal and external buttons for impulse control.		

Special functions:

 Operator lighting, 3 minutes light factory setting STOP/OFF switch can be

connected